

COVID, Politics, and Climate - Oh My!

Responding to varying conditions and still meeting the needs of vulnerable populations.

Moderated by:

Aubree Perry, ADOT 5311 Program Manager

Lindsay Post, ADOT 5310 Program Manager

Meet our Panelists

Cathy Hutton - Ajo Transportation

Erik Heet - City of Coolidge

Darla Tilly - Parker Senior Center

Ernie Wright - Hualapai Tribe

Ajo Transportation

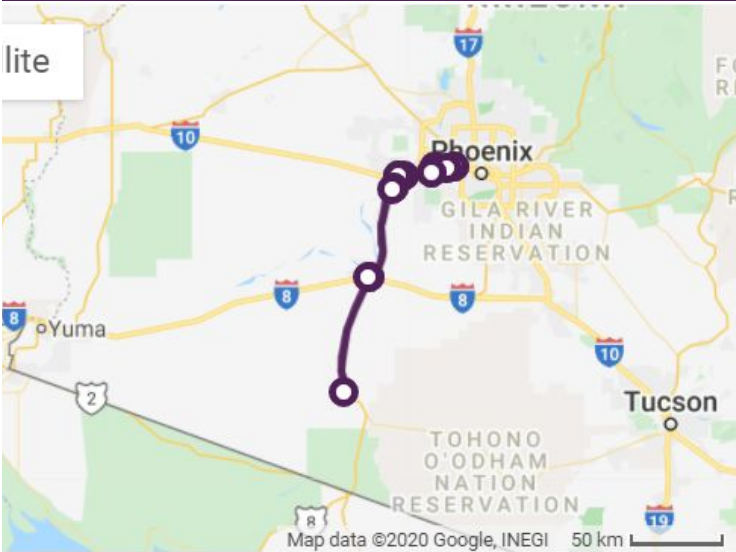


**AJO
TRANSPORTATION**
SOUTHERN ARIZONA RURAL
TRAVEL

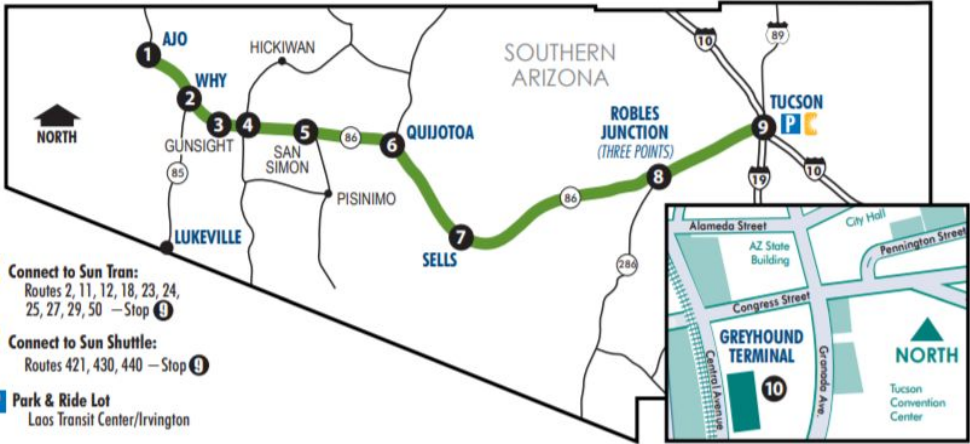




 **685** Ajo/Gila Bend



Ajo-Tucson
Route 486



-  **Connect to Sun Tran:**
Routes 2, 11, 12, 18, 23, 24, 25, 27, 29, 50 – Stop **1**
-  **Connect to Sun Shuttle:**
Routes 421, 430, 440 – Stop **10**
-  **Park & Ride Lot**
Laos Transit Center/Irvington

The Great Power Outages of 2008 & 2009

- Microbursts and extreme weather commonly cause outages in Ajo
- 2008 outage lasted 2 days in September
- 2009 outage lasted another 2 days in August
- Vulnerable and isolated residents
- Community and company response



COVID-19

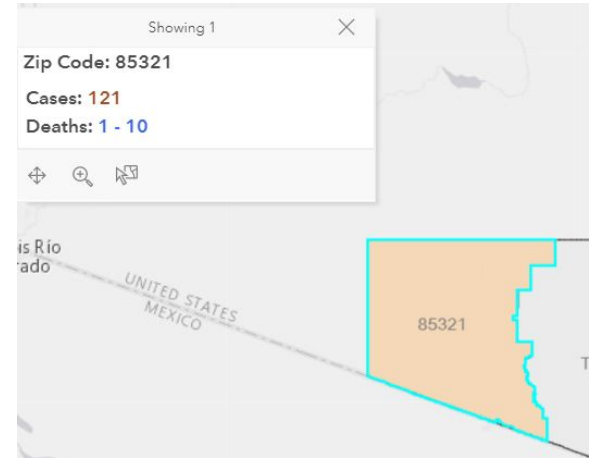
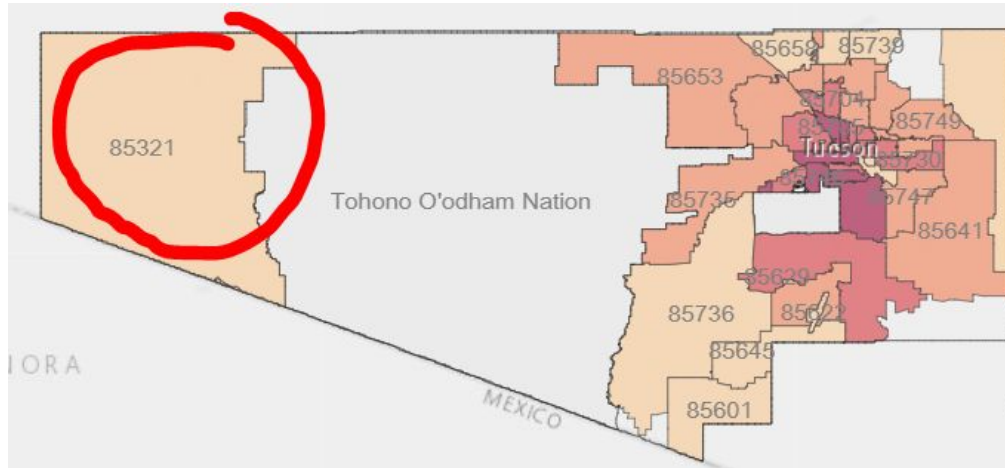


COVID-19 Cases (by Zip Code) in Pima Co, Arizona

Pima County Health Department

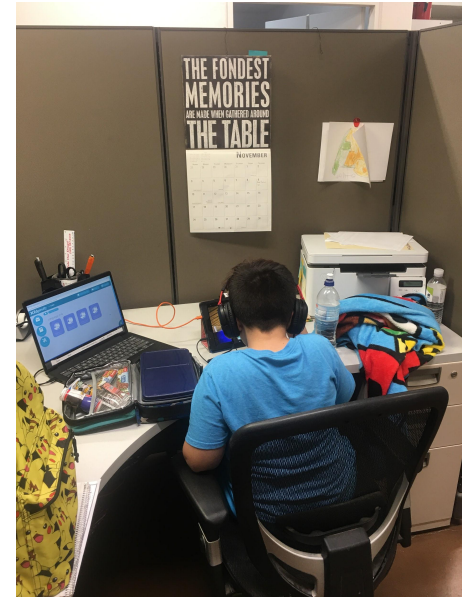


PIMA COUNTY



<https://www.arcgis.com/apps/opsdashboard/index.html#/426baca70718453a9f63a4f85e545d8b>

Life in Ajo During COVID -19



Coolidge Public Transit & “The Five C’s of COVID-19”

Erik Heet

Transit Manager – City of Coolidge



Coolidge Public Transit: Who We Are



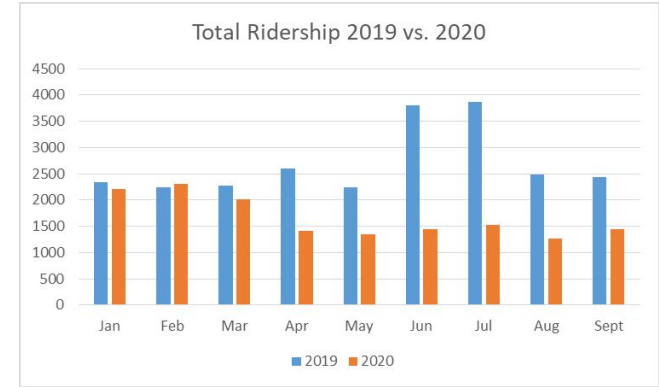
- 5311 Public Transit Provider
- Cotton Express
 - Operating Since 1990
 - 19,388 Annual Trips
- Central Arizona Regional Transit (CART)
 - Operating Since 2009
 - 12,722 Annual Trips
- Average 32,060 annual trips



The Current State of Coolidge Public Transit



- 4,028 Confirmed Cases in CART's Service Area
 - More than 8 AZ counties
 - 36% of Pinal County Total
- Ridership Down 38.34%
- Full Transit Operations
- Added Sanitization and PPE
- Stops Gradually Re-Opening



Meeting Passenger Needs



- Life for passengers has become quite complex, how have we handled their changing needs?
 - Passenger Safety and Comfort Come First
 - All Trips Are Essential – Zero Shutdowns In 2020
 - Relief: Fare-Free Service In July 2020
 - Education is Key – Why Do We Have Our New Rules?
- Increased sanitization of vehicles
 - “On the Spot” Cleaning
 - Full sanitization during pre/post-trip
- PPE Installed – Sneeze Guards, Social Distancing Belts
- City Mask Mandate – Safety and Accommodation

How Have Things Gone for Coolidge?



- Zero COVID-19 infections for Coolidge Transit staff
- Zero COVID-19 infections stemming from transit operations
- How has this been done? See our Five C's of COVID-19:
 - **Cleanliness:** clean vehicles and facilities are key for safety
 - **Customer Service:** providing safe, comfortable, service for all
 - **Consistency:** build positive expectations and habits, stay the course
 - **Communication:** from driver to director, all on the same page
 - **Coordination:** Outreach with the city, partners and local stakeholders to meet community needs
- *Your agency's emergency plan is an excellent resource to combat COVID-19 emergencies and countless others*

Moving Forward: New Goals and Priorities



- Continue to build good habits
 - Emphasize passenger education and customer service
 - Prioritize communication between transit staff and ridership
 - Continue to sanitize daily, use PPE when needed
- Planning for the future
 - Form new partnerships (C.A.S.P.E.R, senior living centers)
 - Route Optimization Study (2021)
 - Bus Shelter project – 5339 funding

That's It...
Thanks For
Listening!



Parker Community Senior Center



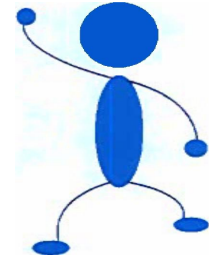
Serving all of
La Paz County, Arizona

Mission Statement

- ▶ The purpose of the P.C.S.C. is to help Older Americans of La Paz County, have access to nutritious meals on a regular basis, to remain active, and
- ▶ To make social connections that help keep them healthy and raise their quality of life.



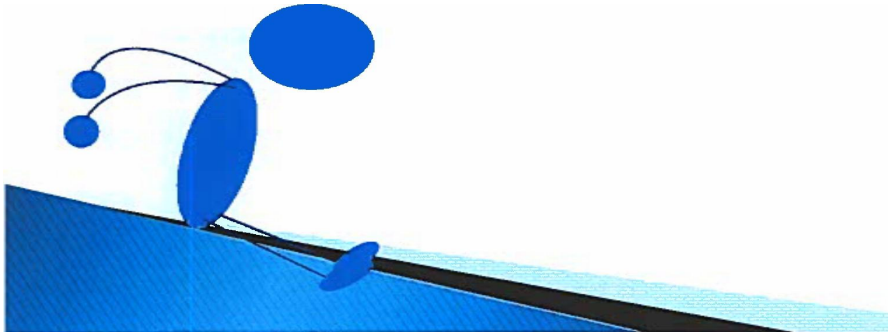
Activities Pre-COVID



- ▶ Home Delivered Meals
- ▶ Congregate Meals
- ▶ Health Education
- ▶ Fundraisers
- ▶ Activities
- ▶ Nutrition Education
- ▶ Community Events
- ▶ Outreach

Transportation Program

- ▶ The transportation program began as a part of the center's recreation programs.
- ▶ Due to a great need in our community the Transportation Program has expanded to include medical appointments and operates as needed.



Activities After COVID-19



- Carry-out Meals
- Meal Delivery
- Daily Phone Calls
- Slowly reopening center-based activities
- Monthly Newsletter



just for the fun of it...

How to weigh yourself and get the most accurate result. I can't believe I have been doing it wrong all these years!



We must get the word out!



Halloween Fun!



D F H W I T C H D I E S F W X X W H W S
 X O M O O R B P D Y X U S T S B S P B S
 E D A R K A A X S E U P R S L K R L O Z
 F B Z C Z N L V Y M H E Z A E K A H S H
 A N I E T S N E K N A R F L V C B F M E
 H W B R W Y E R B T L S E U K O D D T G
 S H I A B L M F T M L T K C P G X S Y Z
 J C N C T V C M T L O I A A O H O E R F
 K C A S A A K H U N W T E R R O R R Z R
 U O A G F N G F I M E I N D T S B K Z A
 B C A L Y I D F K M E O F A Y T T K S Y
 O G S S N A F Y U Y N N B I H M S E P Y
 T N P D E O H T C A G N W G D P J L K I
 T W I R C N S S T O A E I J W D P K Y E
 E M D S P O O K Y F R R H L Y Y B H R B
 M H E H C E B B T E F N B F B L K G R H
 A Z R L O A H W W R A X M X A O L Z Z C
 F U X B X W R O E N L T S L X L G L E M
 L C O V B B L Y K B A P R G O N W L W I
 C Y V R W F Y K W R Y E T T A T D F L A

bat
blackcat
bones
boo
broom
candycorn
castle
cobweb
coffin
costume

dark
dracula
dreadful
frankenstein
fright
ghost
goblin
halloween
howl
mask



midnight
mummy
phantom
scarecrow
scary
skeleton
spider
spooky
superstition
terror

transylvania
treat
trick
werewolf
witch

PARKER COMMUNITY SENIOR CENTER



SENIOR CENTER

OCTOBER 2020

We hope you have a great month.

Pick Up Only
Mon - Fri. 11:30 - 12:30

The Center is OPEN!

Join us for in house dining or pick up lunch to go!

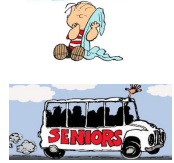
Serving Lunch
Mon-Fri

11:30am to 12:30pm



We will be practicing social distancing - Mask must be worn

Project Linus



Excercise class, Project Linus, Road trips, and aerobics are back on the schedule!



Slowly but surely we will be back to "normal".

I am so excited that we are slowly moving in the right direction. I ask that everyone be patient as we transition. If you have any questions or concerns please call Darla or Lydia at 928-669-9514.



Director

Darla Tilley
Staff
John Russell
Mary Stewart
Lydia Lara
Miriam Moreno
Mary Crayton
Jeanne Hentzen
Sharon Downer
Scott Teigman



DOMESTIC VIOLENCE AWARENESS MONTH



BREAST CANCER Awareness

Senior Committee

President
Diane Corrao
Vice President
Lois Moore
Treasure
Mary McDonald
Committee Members
Mary Jo Odum
Jeanni LaFresni
Kerry Harris
Ray Cornelius
Claudia Sanchez
Barb Vandenberg
Carolyn Parilla
Barbara Nissen

Primary Business Address
118 12th St.
Parlier, AZ 85344
Phone: 928-669-9514
Fax: 928-669-0179
Website: parkerseniors.com

TOGETHER
WE WILL
GET
THROUGH
THIS



OCTOBER

Stay Safe
Mask On!



Upcoming Events & Highlights

EXERCISE CLASS IS BACK!

Low Impact Exercise
Mon - Wed - Fri
8:30am

High Impact Aerobics
Mon - Wed - Fri
9:30am

TRIP SCHEDULES

Algodones - Oct. 16th - 8am
Laughlin Day Trip - Oct. 23rd - 8am
(Veterans Trip) Havasu - Wed. Oct. 7, 14, 21, 28
(Veteran.s Trip) Prescott - Mon. Oct. 19th
(Veteran.s Trip) Phoenix - Thur. Oct. 15th

	Mon	Tue	Wed	Thu	Fri	Sat
				1. Ham	2. Egg Salad 8:30 Exercise 9:30 Aerobics	3.
4. 	5. Polish Sausage 8:30 Exercise 9:30 Aerobics	6. Beef Tips 1:00 Project Linus	7. Chili Relleno 8:00 VA Havasu 8:30 Exercise 9:30 Aerobics	8. Honey Mustard Chicken	9. Cod 8:30 Exercise 9:30 Aerobics	10.
11. 	12. CLOSED Columbus Day	13. BBQ Beef 1:00 Project Linus	14. Spaghetti 8:00 VA Havasu 8:30 Exercise 9:30 Aerobics	15. Chicken Salad 8:00 VA Phoenix	16. Crab 8:00 Algodones 8:30 Exercise 9:30 Aerobics	17.
18. 	19. Taco Salad 8:00 VA Prescott 8:30 Exercise 9:30 Aerobics	20. Chicken Cacciatore 1:00 Project Linus	21. Sloppy Joe 8:00 VA Havasu 8:30 Exercise 9:30 Aerobics	22. Chef Surprise	23. Salmon 8:00 Laughlin Day Trip 8:30 Exercise 9:30 Aerobics	24.
25. 	26. Meat Loaf 8:30 Exercise 9:30 Aerobics	27. Chicken 1:00 Project Linus	28. Country Fried Steak 8:00 VA Havasu 8:30 Exercise 9:30 Aerobics	29. Hot Dogs	31. Tuna 8:30 Exercise 9:30 Aerobics	



MEALS ON WHEELS AMERICA
TOGETHER, WE CAN DELIVER.

1-800-782-1886

WACOG
Western Arizona
Council of Governments
Aging Help Line

1-800-782-1886



hualapaitransit.org

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SCHEDULES](#)

[CALENDAR](#)

[RIDING WITH
US](#)

[ABOUT US](#)

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How Hualapai Transit Began

- ❑ ADOT funded Long Range Transportation Plan that approved by Hualapai Tribe council
- ❑ Initially started with only 2 employees in August 2016
- ❑ Officially operating service in February 2017



Hualapai Transit Objectives



Mission

Hualapai Transit will provide safe, reliable, friendly and affordable transportation services to meet the mobility needs of the Hualapai Community and surrounding areas while pursuing sustainable development and facilitating the cultural missions of the Peach Springs community.

Vision

Hualapai Transit is committed to openness and integrity. Hualapai Transit supports the Hualapai Tribes commitment to support the independence of Hualapai Tribal members & surrounding areas and to be a model for excellence by integrating the local spirit and culture.

Initial COVID-19 Response

- February 27, 2020
 - Hualapai Tribal Council declares state of emergency.
- March 17, 2020
 - Incident Command (ICT) formed
 - ICT directs the Tribal response to COVID Pandemic
 - ICT controls Transit and other “essential” departments



Hualapai Transit and ICT partnership

- ▣ Instituted COVID policies
 - Facial coverings
 - Passenger capacities per bus
 - Enhanced cleaning policies
 - Operator barriers
 - Farebox usage
 - Operator duties
- ▣ Transit assisted in delivering groceries, medical , and other essential supplies to tribal residents

Partnership with 5311 and 5310 programs



- ❑ Late May 2020, 5310 program suffered a staff shortage of 2 drivers due to COVID
- ❑ 5311 program assumed the responsibility for the 5310 Non-emergency medical Transportation (NEMT)
- ❑ Coordinated NEMT rides for patients with Dialysis and other life threatening health conditions.

5311 – NEMT Ridership and Mileage Data During COVID


- Timeframe April 2020 through August 2020

Type of Transportation	Total Mileage	Total Deliveries
Food/Supplies	7,830	118

Type of Transportation	Total Mileage	Total Patients
Dialysis	7,443	394

Type of Transportation	Total Mileage	Total Patients
Non-emergency medical Transportation (NEMT)	5,904	73

Transitioning into the New Normal

- ▣ September 2020, the Health Department reclaimed the NEMT
 - ▣ Transit needed resources to accommodate re-opening of schools and high ridership as the lockdown restrictions are eased
 - ▣ Maintain operating of regular routes including Kingman Commuter, Local, and Shopper routes
 - ▣ Use of 2 buses for commuter and shopper routes to accommodate social distancing
- 

Thank you!!!



Ask our Panelists

Thank you for coming to our discussion!
Questions or comments for the panel?